

# Looking Fab

## Policy Document

Please read this Policy carefully. By visiting our Site and Application and using our Services, you agree that your information, including your personal information, will be handled as described in this Privacy Policy.

### Use of Your Information

We use your information, including your personal information, to provide our Services to you and for the following purposes:

- To communicate with you, to respond to your inquiries, and for other customer services purposes;
- To provide information that you have requested to receive from us;
- To tailor the content, including advertisements and information that we may send or display to you, and to otherwise personalise your experiences while using our Services;
- To improve our Services;
- For research purposes;
- For marketing and advertising purposes; for example, we may send you emails about new features of our Site and our Application as well as about our products and services, as well as products and services of third parties, that we believe would be of interest to you;
- To better understand how users access and use our Services, both on an aggregated and individualised basis.

### Booking Confirmation

We require 20% deposit to confirm all bookings.

### Cancellation Policy

We require a 24 hours notice for cancellation. In the event of a cancellation or non attendance. 20% charge will be applicable.

### Security

We are committed to ensuring that your information is secure. To prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

### Social media

We may use the third party provided tools such as Instagram and Facebook to manage our social media interactions. If you send us a private or direct message via social media, the message may be stored on that platform. Like other personal data, these direct messages will not be shared with any other organisations.

We pride ourselves on exceptional client confidentiality. This is an integral part of our growing business, and we never share or post any images or details of our client's treatments, unless approved by the client in writing. Our aftercare service is also significant to us and is a way of keeping in touch regularly with our clients, to monitor their results.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

If you have any further questions or concerns about privacy policies and use of personal information, please send them to [Info@lookingfab.co.uk](mailto:Info@lookingfab.co.uk)